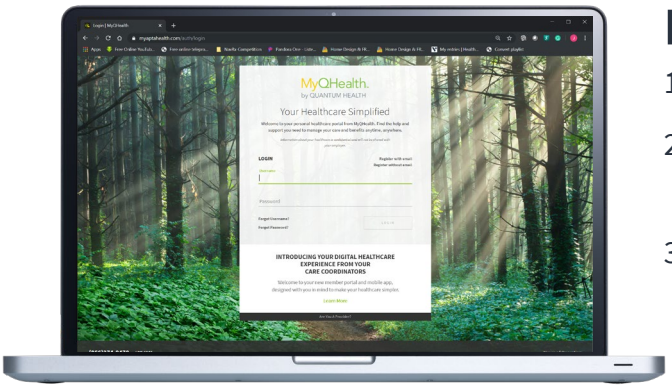
Getting Started with Apta Health



YOUR GO LIVE DATE IS: 01/01/2024

HOW TO REGISTER

1. Visit https://TAC.myaptahealth.com
2. Find the section at the bottom of the page that says: Don't have an account? Register. Click the Register link.
3. Fill out the information to register.

THAT'S IT

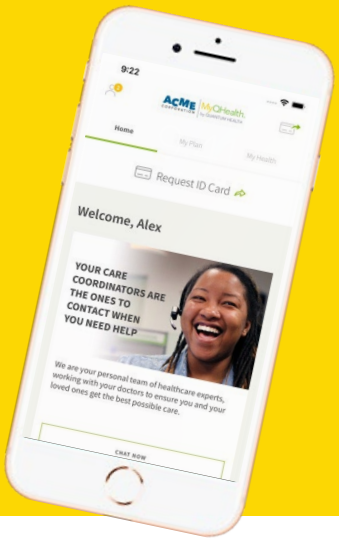
After you register, you'll be able to find in-network providers, access your ID card, check claims information, access your healthcare plan documents, schedule a call with a Care Coordinator, and so much more.

DOWNLOAD THE MOBILE APP

Search the Apple App Store or Google Play for "Quantum Health" to access many of the features that are available on the website. Think of this as your Care Coordinator app that is always with you wherever you go.

Available on the App Store

GET IT ON Google Play



CALL YOUR CARE COORDINATORS

You can call your care coordinators anytime you have questions regarding your healthcare plan, upcoming procedures, to replace lost ID cards, help with billing information, and much more.

877-610-8817

(Monday - Friday, 8:30am - 10:00pm EST)

apta health

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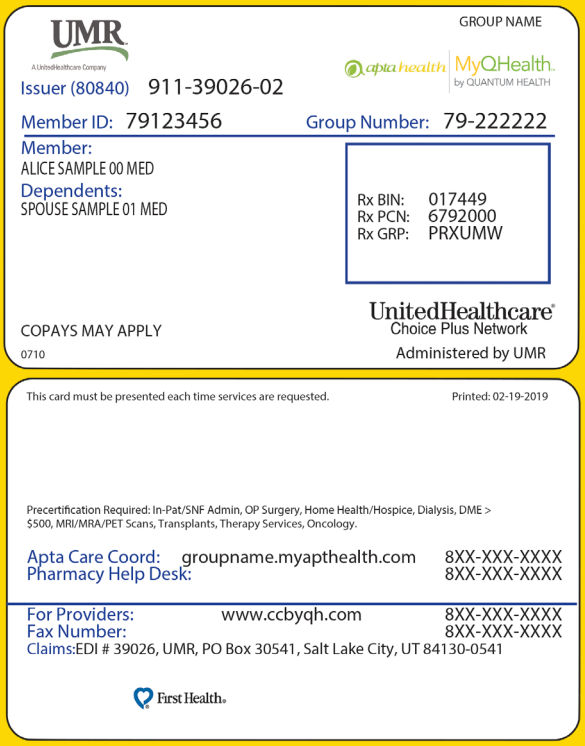
UMR
A UnitedHealthcare Company

GROUP NAME

apta health | MyQHealth by QUANTUM HEALTH

Issuer (80840) 911-39026-02

Member ID: 79123456 Group Number: 79-222222

Member:
ALICE SAMPLE 00 MED
Dependents:
SPOUSE SAMPLE 01 MED

Rx BIN: 017449
Rx PCN: 6792000
Rx GRP: PRXUMW

COPAYS MAY APPLY

UnitedHealthcare
Choice Plus Network
Administered by UMR

0710

This card must be presented each time services are requested. Printed: 02-19-2019

Precertification Required: In-Pat/SNF Admin, OP Surgery, Home Health/Hospice, Dialysis, DME > $500, MRI/MRA/PET Scans, Transplants, Therapy Services, Oncology.

Apta Care Coord: groupname.myapthealth.com 8XX-XXX-XXXX
Pharmacy Help Desk: 8XX-XXX-XXXX

For Providers: www.ccbyqh.com 8XX-XXX-XXXX
Fax Number: 8XX-XXX-XXXX
Claims:EDI # 39026, UMR, PO Box 30541, Salt Lake City, UT 84130-0541

First Health

HOW TO REQUEST ADDITIONAL ID CARDS

You and your eligible dependents will receive ID cards in the mail. You can request an additional ID card by logging into the website and clicking on either Download >, Print > or Mail > to choose your method of delivery.

HOW TO CHANGE YOUR PASSWORD

After logging in to the home page, you will see your name in green on the left-hand side. Below your name, you will see Settings. Select settings and click on your name. From here, you will see the option to change your password.

Your Healthcare Coordinators are standing by and ready to help!

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